



Bureau Veritas Certification (M) Sdn Bhd

19th Floor, Menara CIMB HUB,
26, Jalan Sultan Ismail, 50250 Kuala Lumpur, Malaysia

Date of Notification / Tarikh hebahan: 12th November 2025

Dear stakeholders, / Kepada pihak-pihak berkepentingan,

Stakeholder Consultation for Certification Assessment against Malaysian Sustainable Palm Oil Certification Standard (MS2530:2022) Surveillance 03 Audit at Edenor Surfactant (M) Sdn Bhd/ Rundingan bersama pihak berkepentingan bagi Penilaian Pematuhan 03 terhadap standard Malaysian Sustainable Palm Oil (MS2530:2022) ke atas Edenor Surfactant (M) Sdn Bhd

Bureau Veritas Certification (M) Sdn Bhd (*hereafter referred as BVC*) has been appointed by Edenor Surfactant (M) Sdn Bhd to perform an oil palm management certification Surveillance 03 Audit assessment against Malaysian Sustainable Palm Oil (MSPO) standard at Edenor Surfactant (M) Sdn Bhd. The assessment will be conducted against standard MS 2530-4-2:2022 (General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements)/

Bureau Veritas Certification (M) Sdn Bhd (selepas ini disebut BVC) telah dilantik oleh Edenor Surfactant (M) Sdn Bhd untuk menjalankan Penilaian Pematuhan 03 persijilan pengurusan kelapa sawit mengikut standard Malaysian Sustainable Palm Oil (MSPO) di Edenor Surfactant (M) Sdn Bhd. Penilaian ini akan dilaksanakan berdasarkan kepada standard MS 2530-4-2:2022 (General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements)

BVC is a member of the Bureau Veritas, a global leader in Testing, Inspection and Certification (TIC), delivering high quality services to help clients meet the growing challenges of quality, safety, environmental protection and social responsibility. Bureau Veritas was established in 1828 and has over 190 years of experience in providing various types of certifications and recognized and accredited by major national and international organizations. / *BVC merupakan ahli kumpulan syarikat Bureau Veritas, sebuah syarikat peneraju global dalam bidang Pengujian, Pemeriksaan dan Persijilan (TIC), menyampaikan perkhidmatan yang berkualiti tinggi untuk membantu pelanggan memenuhi cabaran yang meningkat dari segi kualiti, keselamatan, perlindungan persekitaran dan tanggungjawab social. Bureau Veritas ditubuhkan pada 1828, berpengalaman melebihi 190 tahun dalam menyediakan pelbagai jenis persijilan dan diiktiraf serta diakreditasi oleh organisasi utama di peringkat kebangsaan dan antarabangsa.*

Certification Unit Information / Makluman Unit Persijilan

BVC will perform the assessment at **Edenor Surfactant (M) Sdn Bhd** located at **Lot 1, Jalan Perak, Kawasan Perusahaan, 42500 Telok Panglima Garang, Selangor, Malaysia** on **04 December 2025** /

BVC akan melaksanakan penilaian pematuhan di Edenor Surfactant (M) Sdn Bhd yang terletak di Lot 1, Jalan Perak, Kawasan Perusahaan, 42500 Telok Panglima Garang, Selangor, Malaysia pada 04 December 2025

1. Scope of assessment / Skop Penilaian:

Scope of this MSPO assessment is MS 2530-4-2:2022 (General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements). The assessment shall be carried out for 1 palm oil processing facilities. Details of name and location of the certification unit to be assessed are as follow: /

Skop penilaian pematuhan MSPO ini meliputi MS 2530-4-2:2022 (General Principles for Palm Oil Processing Facilities Including Supply Chain Requirements). Penilaian ini akan dijalankan terhadap 1 kilang yang dimilikinya. Maklumat nama dan lokasi kilang yang akan dinilai adalah seperti berikut:

Table 1: Details of Palm Oil Processing Facilities to be assessed / Jadual 1: Maklumat Kilang Pemprosesan yang dinilai

Name of Processing Facilities	Location Address	GPS Reference		Supply Chain Model
		Latitude (N)	Longitude (E)	
Edenor Surfactant (M) Sdn Bhd	Lot 1, Jalan Perak, Kawasan Perusahaan, 42500 Telok Panglima Garang, Selangor, Malaysia.	2.922301	101.475757	Mass Balance & Segregation



2. Assessment Team / Pasukan Juruaudit:

The assessors assigned for this Initial Certification assessment are as follows: / Pasukan Juruaudit yang telah ditugaskan untuk menjalankan penilaian pematuhan ini adalah seperti berikut:

- a. **Ahzahar Amir** Auditor will be in charge as Lead Auditor and responsible for auditing against MSPO standard covering Management commitment and responsibility at the palm oil processing facilities /
Beliau akan bertindak sebagai Ketua Juruaudit dan bertanggungjawab untuk melaksanakan audit terhadap standard MSPO yang meliputi elemen komitmen pengurusan dan tanggungjawab di kilang pemprosesan minyak kelapa sawit.
- b. **Mohd Isa Hashim:** Auditor will be responsible in auditing on Transparency and Responsibility to social, health, safety and employment conditions at the palm oil processing facilities
Beliau bertanggungjawab untuk menilai pematuhan terhadap elemen ketelusan serta tanggungjawab sosial, kesihatan, keselamatan dan keadaan pekerjaan di kilang pemprosesan minyak kelapa sawit.
- c. **Nor'ain Mohd Nasir :** Auditor will involve with auditing on compliances to legal requirement and Environment, Natural Resources, Biodiversity and Ecosystem Services at the palm oil processing facilities /
Beliau melaksanakan penilaian terhadap elemen pematuhan perundangan serta elemen alam sekitar, sumber asli, biodiversiti dan perkhidmatan ekosistem di kilang pemprosesan minyak kelapa sawit.

3. Invitation of all stakeholders / Jemputan kepada pihak berkepentingan:

Stakeholders are invited to provide views and opinions regarding to any oil palm management issue related to the management unit to determine the level of compliance of the organisation with MSPO certification standard; for example (but not necessarily limited to): / Pihak-pihak berkepentingan adalah dijemput untuk mengemukakan sebarang pandangan dan pendapat berkaitan dengan sebarang isu pengurusan kelapa sawit yang berkaitan dengan unit pengurusan bagi menentukan tahap pematuhan organisasi berkenaan dengan standard persijilan MSPO; sebagai contoh (tidak terhad kepada):

- a. Ecological and environmental conservation / Pemuliharaan ekologi dan alam sekitar
- b. Land acquisition process and/or land disputes / Proses pengambilan tanah dan/atau pertikaian tanah
- c. Opportunity for employment, wage, overtime and piece wage / Peluang pekerjaan, upah, kerja lebih masa dan gaji
- d. Provision of housing, sanitation, amenities and educational support / Penyediaan perumahan, sistem sanitasi, kemudahan dan sokongan pendidikan
- e. Community approach and community development / Pendekatan masyarakat dan pembangunan komuniti
- f. Other issues pertaining to MSPO certification / Isu lain berkaitan persijilan MSPO

Interested stakeholders could request for a copy of MSPO standard by contacting Biofuels & Forestry Technical Manager below. BVC have its own mechanism for resolution of disputes, complaints or grievances which will be provided upon request. Audit team will arrange a meeting with stakeholders group during the audit to discuss issues related to the management unit (if necessary) / Pihak berkepentingan yang berminat boleh meminta salinan standard MSPO dengan cara menghubungi Biofuels & Forestry Teknikal Manager di bawah. BVC mempunyai mekanisme penyelesaian pertikaian, aduan atau ketidakpuasan yang akan disediakan atas permintaan. Juruaudit akan menguruskan pertemuan dengan pihak berkepentingan sewaktu audit untuk membincangkan isu-isu berkenaan dengan unit persijilan (jika perlu).

Your inputs can be communicated to the assessment team through meeting, calls or by writing an email or letter to BVC to ensure all comments received can be taken into account during the MSPO certification assessment. All inputs from stakeholders will be treated confidentially and will be used only for the purpose of this assessment. Any disclosure of inputs contents shall not be done without having prior consent from the stakeholders. / Pandangan atau pendapat bolehlah disampaikan dengan cara samada melalui perjumpaan dengan pasukan Juruaudit, panggilan telefon atau dengan menulis kepada BVC agar semua komen yang diterima dapat diambil kira sewaktu penilaian persijilan MSPO. Sebarang maklumat yang diterima daripada pihak berkepentingan akan dianggap sulit dan hanya akan digunakan bagi tujuan penilaian ini. Sebarang perkongsian pandangan atau pendapat hanya akan dibuat selepas menerima kebenaran daripada pihak-pihak berkepentingan.



Details of the contact person at Bureau Veritas Certification (M) Sdn Bhd for this audit are as follow: / *Maklumat orang yang boleh dihubungi berkaitan penilaian ini adalah seperti berikut:*

Name / *Nama* : Ahmad Hamdi Mat Yusoff (Mr. / *Encik*)
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BVC appreciates comments received within 15 days from the date of this notification letter. Thank you for all comments and feedback. /

BVC sangat menghargai komen yang diterima dalam tempoh 15 hari daripada tarikh surat ini dikeluarkan. Terima kasih atas segala komen dan maklumbalas yang diberikan

Yours sincerely / *Yang benar,*

Ahmad Hamdi Mat Yusoff
Biofuels & Forestry Technical Manager